



Te Rā Whakapūmau FAQs

Updated October 2025

I'M NOT SURE IF I AM GRADUATING, WHAT SHOULD I DO?

Please contact your [academic whare](#).

IF CIRCUMSTANCES CHANGE AND I CAN/CANNOT ATTEND WHO DO I NOTIFY?

Complete another RSVP (if available) or inform your academic area. For accommodation, please call and talk to Kaitiaki. Graduating students may not appear in the printed graduation book if they are not confirmed as eligible to graduate before the book goes to the printers the week prior to graduation.

CAN SOMEONE ELSE RECEIVE MY TAONGA ON BEHALF OR IF I AM UNABLE TO ATTEND?

Taonga are a gift from the three founding Iwi of Te Wānanga o Raukawa, only those who attend the graduation ceremony receive their taonga.

If there are extenuating circumstances that are beyond the control of a graduating student being able to attend (tangihana, māuiuitanga etc), you may provide evidence and tono to your academic Kaihautū with details including information of the person who will be receiving the taonga and tohu on your behalf. The Tumuaiki or Pou Akoranga have the final approval for these tono. Please make contact with your academic whare in the first instance.

WHERE DO I CHANGE MY PERSONAL DETAILS?

Any change of details to legal names (with evidence), contact details and Iwi must be completed through the [Te Ara enrolment portal](#). All information populated for communications, the graduation book and on stage are taken from your student record provided from your enrolment. Only students can change their details. If you are having issues with the portal please change your device or web browser.

HOW DO I UPDATE MY IWI DETAILS FOR GRADUATION?

As an act of manaakitanga for all graduating students, there are only three Iwi/Hapū that are printed in the graduation book, presented on screen and on the MC list. Details are taken from student records as completed in the [Te Ara enrolment portal](#). It is recommended that students ensure they recognise those Iwi/Hapū who have supported them in their studies. If a student has six iwi, it will be the first three that are recognised. Please ensure you keep your Te Ara details up to date.

On graduation day changes will only be made if time permits. Please do not leave it until then. Visit the [Te Ara enrolment portal](#) to update your details.

I HAVEN'T RECEIVED ANY INFORMATION ABOUT GRADUATION, WHERE DO I GO?

Invitations and communications about graduation are sent out to students' personal email and/or mobile number as indicated on your enrolment form. Please check your 'junk' folder. All information is added to the graduation webpage including a link to the RSVP and important information. Remember to keep your details up to date in the Te Ara enrolment portal. You may not be receiving important communications because you have opted out of email communications, including marketing emails.

I'VE JUST LEARNT I'M GRADUATING, IS IT TOO LATE TO ATTEND?

For students who have been notified of their completion days prior and are unable to access the RSVP form, please contact your academic kaikōkiri on the day. Check in with the marshalling area when advised according to the graduation programme. Your name will not be in the printed graduation book but can be added to the MC list and presented on stage.

I'M GRADUATING WITH TWO SEPARATE QUALIFICATIONS WHAT SHOULD I EXPECT?

Students graduating with two qualifications, and from separate whare will walk the stage twice as per the order of ceremony. Please contact your [academic whare](#) for advice and confirmation.

CONTACT INFORMATION

Te Whare Kōrero (Te Reo studies, Whare Tapere)

- irenibelle.bernard@twor-otaki.ac.nz
- Kara.Henare@twor-otaki.ac.nz

Te Whare Kōkiri (Mātauranga Māori, Puna Maumahara, Toi Whakarākai, Toko Mana, Karanga, Tū Whaikōrero)

- tewharekokiri@twor-otaki.ac.nz

Te Whare Oranga (Toiora Whānau, Kawa Oranga, Pūtaiao, Rongoā, Whakapiki Mauri)

- tewhareoranga@twor-otaki.ac.nz

Te Whare Whakatupu Mātauranga (Ahunga Tikanga)

- ahungatikanga@twor-otaki.ac.nz

Te Whare Whakaakoranga

- terahera.hibbs@twor-otaki.ac.nz and,
- kelsi.mcarley@twor-otaki.ac.nz

Te Whare Aronui (Iwi and Hapū studies)

- iwiandhapustudies@twor-otaki.ac.nz

General Information

- marketing@twor-otaki.ac.nz